

To: Members of the Performance
Scrutiny Committee

Date: 20 February 2015

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **9.30 am** on **THURSDAY, 26 FEBRUARY 2015** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal and Democratic Services

AGENDA

1 APOLOGIES

2 DECLARATION OF INTERESTS (Pages 5 - 6)

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES OF THE LAST MEETING (Pages 7 - 18)

To receive the minutes of the Performance Scrutiny Committee meeting held on the 15th January, 2015 (copy attached).

5 ESTYN ACTION PLAN RECOMMENDATION 2 (Pages 19 - 58)

To consider a report by the Strategic Planning Team Manager (copy attached) which seeks the Committee to determine whether Estyn's recommendations have now been met and whether any further monitoring of the action plan is required.

9.35 a.m. – 10.10 a.m.

6 LONG TERM STRATEGY FOR THE AGRICULTURAL ESTATE (Pages 59 - 72)

To consider a report by the Valuation and Estates Manager (copy attached) which seeks the Committee to examine and provide observations on the proposed future strategy for the Council's Agricultural Estate prior to its submission to Cabinet for approval.

10.10 a.m. – 10.45 a.m.

Comfort Break

7 YOUR VOICE COMPLAINTS REPORT - QUARTER 3 2014/15 (Pages 73 - 84)

To consider a report by the Corporate Complaints Officer (copy attached) which seeks the Committee's observations on the performance of services in dealing with complaints and to identify areas for future scrutiny.

10.55 a.m. – 11.15 a.m.

8 COUNCILLOR ENQUIRIES (Pages 85 - 88)

To consider a report (copy attached) by the Corporate Complaints Officer which outlines unsatisfactory responses to Members' service enquiries and seeks the Committee to identify areas of concern and make recommendations to address performance in this area.

11.15a.m. – 11.35a.m.

9 UPDATE ON CHALLENGES HIGHLIGHTED IN THE DIRECTOR OF SOCIAL SERVICES ANNUAL PERFORMANCE REPORT 2013-14 (Pages 89 - 96)

To consider a report by the Principal Manager: Business Support which seeks Members' views on the progress made in addressing the challenges identified in 2013-14 Annual Performance Report (copy attached).

11.35 a.m. – 12.05 p.m.

10 SCRUTINY WORK PROGRAMME (Pages 97 - 120)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

12.05 p.m. – 12.15 p.m.

11 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups

12.15 p.m. – 12.25 p.m.

MEMBERSHIP

Councillors

Councillor David Simmons (Chair)

Councillor Arwel Roberts (Vice-Chair)

Meirick Davies

Peter Owen

Richard Davies

Dewi Owens

Colin Hughes

Gareth Sandilands

Geraint Lloyd-Williams

Voting Co-opted Members for Education (Agenda Item No. 5 only)

Gill Greenland

Dr. D. Marjoram

Debra Houghton

Gareth Williams

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